

Integrated Benefits

# Health Advocacy

## Health System Navigation

Health Advocates work with healthcare providers, insurance plans and other health-related organizations to resolve complex clinical and admin issues for patients – saving time, money, and worry.



**RECURO**  
HEALTH

✓ Care Navigation

✓ Bill Negotiation

✓ Physician Search

✓ Coverage Review

✓ Rx Assistance

## Product Highlights



### Personalized Navigation

Tailored approach to helping each individual navigate the complexities of the healthcare system, based on their specific needs.



### Care Quality & Outcomes

Health advocates help individuals become smarter healthcare consumers by optimizing their networks with high-quality, cost-effective care.



### Cost Optimization

Skilled negotiators review medical bills, resolve errors, and obtain discounts and payment enhanced arrangements.





**Digital  
Medical  
Home**

NEXTGEN CARE

BENEFITS

## Patient Situations



### Confusion

Unsure where to go for care



### Costly Medical Bill

Received an unexpectedly high medical bill



### Insurance Coverage

Unsure what is covered by insurance



### Care Options

Confused about medication options

## Product Details

### Care Navigation

Health system navigation and care coordination to make the right care choices, understand options, and remove stress.

### Bill Negotiation

Assistance negotiating fees with healthcare providers.

### Rx Assistance

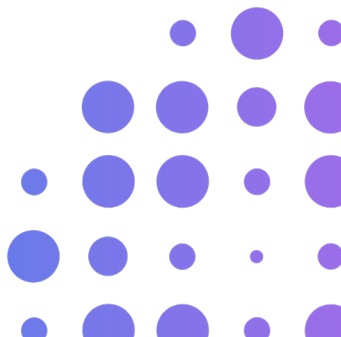
Help with issues including formulary and benefit questions.

### Physician Search

Identifying leading health institutions, Centers of Excellence, and medical providers.

### Coverage Review

Explanation of coverage and alternative coverage options.



**\$21.6**  
Billion

## Did you know?

Companies lose \$21.6B annually due to reduced productivity from employees spending time to navigate the health system.

